

J.B. Hunt

# Making the complex simple

Our Complex Services

Our business is moving yours.™







**Just truckload?** As the nation's largest provider of dedicated services, we offer proven supply chain solutions for virtually any business need.

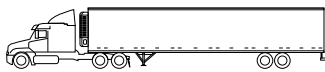
We're not just truckload anymore. Actually, we haven't been for quite a while. On the highway, at the farm, and in the city, J.B. Hunt is truly America's carrier. We offer an array of equipment, technology and systems custom designed to meet your toughest transportation and logistics challenges. Flatbed, temperature-controlled, bulk transport, boom trucks, intermodal service, and so much more. Let's just say, if you need it moved, we can make it happen.

We're J.B. Hunt Dedicated Contract Services (DCS®). As the world's largest dedicated contract carriage, we have the resources and creativity to tackle the most difficult deliveries. But we're also nimble and responsive, so we can scale our solutions to fit your needs, whether it's two trucks or two hundred.

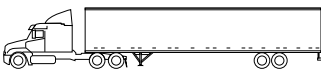




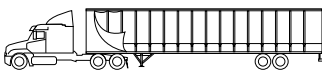
# J.B. Hunt Fleet Capabilities (Partial)



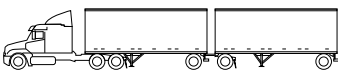
TEMPERATURE CONTROLLED



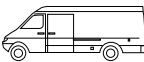
DRY VAN (48' AND 53')



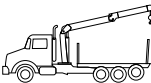
CURTAINSIDE



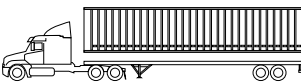
PUPS



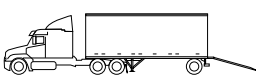
SPRINTERS



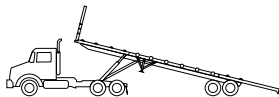
BOOM TRUCKS



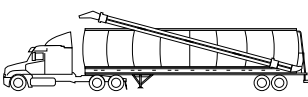
DEMOUNTABLES



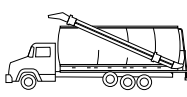
RAMPS



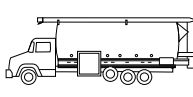
ROLL-OFF



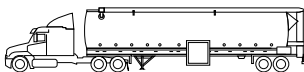
PADDLE WAGON TRAILER



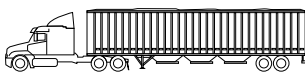
PADDLE WAGON STRAIGHT TRUCK



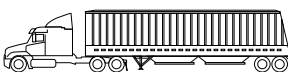
AUGER STRAIGHT TRUCK



AUGER TRAILER



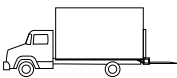
CONVERTIBLE HOPPER TRAILER



HOPPER TRAILER



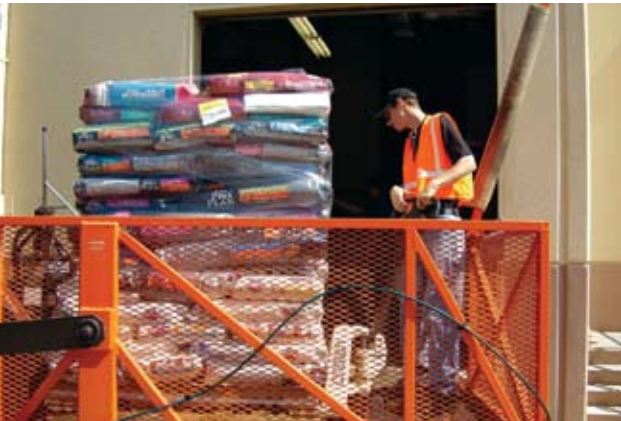
DUMP TRAILER



STRAIGHT TRUCK W/ LIFT GATE



FLATBED W/ FORKLIFT



Yes. That's J.B. Hunt.

Don't feel bad if you didn't recognize us. We're often completely transparent. When we're wearing your uniform, driving a truck with your logo, and operating like an extension of your brand — your customer will never know the difference.

We realize your transportation needs are unique. And we bring a vast assortment of equipment and expertise to our partnership. Whether you need simple or highly complex solutions, we'll leverage our creativity and massive resources to create value for you.

"Cargill has experienced a great deal of growth with J.B. Hunt. The partnership began in one location and has grown to 14 across multiple units. Many of these locations require specialized equipment and extensive driver product handling training. J.B. Hunt has the resources and scalability to grow with Cargill without a reduction in safety or service."

Jon Mosher, Transportation Manager, Cargill



"Transportation wasn't our core competency, so we weren't able to give it the attention that we needed to give. J.B. Hunt puts a very, very high focus on the safety aspect of driving and transportation, and I think that's a big benefit for us."

Steve Russell, Vice President of Manufacturing  
American Roller







**Serious solutions.** We're committed to growing the business of our partners. We continually measure, track, and jointly review the key performance indicators that you decide are important.

We challenge every level of our operation to continually improve our systems and processes as we strive for a streamlined, world-class operation for your business. When we're in business together, we're in a relationship with you. Your long-term success is our passion.

#### More than just simple delivery

Need a consumer-focused solution? We unpack, assemble, deluxe, install, clear debris and haul-away product as you require — leaving the customer's location as it was when we arrived. Call-ahead service and scheduled appointments give your customer reassurance and control. Store replenishment, deliveries with installation, returns management, and even full-service reverse logistics solutions are available.

#### Cross dock solutions

J.B. Hunt's unique, nationwide final mile network offers broad capabilities and a single-source for both product management and delivery.

Off-site assembly and deluxing are available to ensure your merchandise receives the best possible presentation to the customer. Together, we'll define and implement supply chain performance improvements within your organization offering solutions like cross-docking, pool distribution, consolidation, storage, inventory management, merge-in-transit, blanket wrap, receiving, product pick and pack, package labeling, and more.

With J.B. Hunt as your distribution center, you enjoy the service and control of owning your own warehouse space without the management headaches, liabilities, and expense.

#### Safe, stable and sustainable

J.B. Hunt customers can feel confident they're dealing with a financially stable carrier with a commitment to safety and a social conscience. We invest in training and equipment because we deeply believe we are stewards of the environment and our stakeholders, namely our employees, our

customers, and the motoring public.

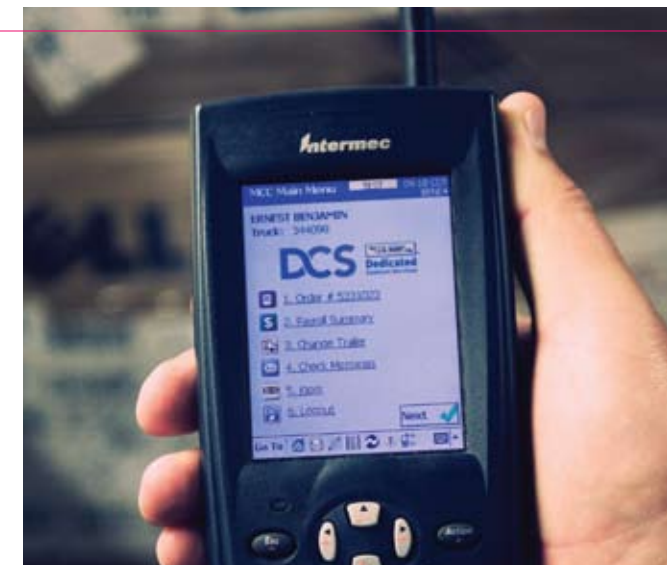
We have been recognized as an Environmental Protection Agency SmartWay<sup>SM</sup> Transport Partner, a recognition given to only ten percent of the companies participating in the EPA's voluntary SmartWay<sup>SM</sup> Transport Partnership program. From energy efficient operations to innovative carbon-neutral service offerings, J.B. Hunt is committed to making America's supply chain more sustainable and competitive.



#### Our technology. It'll move you.

Innovation and practicality unite for systems that enhance your operation. With a deep inventory of logistics systems already developed and a serious engineering and information systems team, we offer both standard and custom-designed solutions to increase visibility and control. Signature capture, tracking, bar code scanning, routing, scheduling, and inventory management are just the beginning.



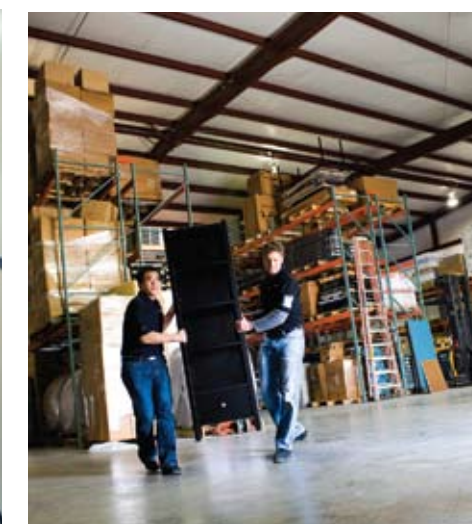
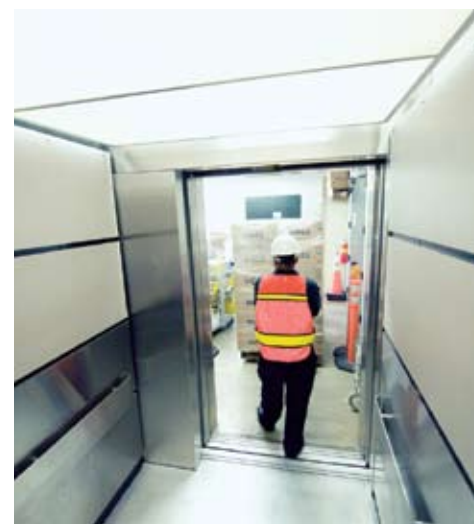


## Poise and professionalism.

J.B. Hunt drivers are not hiding behind the scenes or passing time in truck stops.

These days we're completing complicated logistics work, interacting at your customer's place of business, delivering into your customer's home and straight to the showroom floor. We deliver satisfaction after the sale with highly trained, professional drivers that execute intricate tasks and seamless service with the poise and professionalism you would offer if you made the delivery yourself.

Whether it's delivery to the curb, threshold, or to a customer determined location, we go where you need us. And we provide the service you require: from value transport to upscale white glove delivery. Our professional drivers clearly understand their duties and are well trained in meeting customer expectations. We can even install complicated equipment or appliances, and train the customer in their proper use.







A prompt, follow-up phone survey captures customer feedback within minutes, allowing us to immediately evaluate our performance and respond to customer concerns.

Your brand is your most important asset, and our performance in front of your customer is an extension of that brand. This is a responsibility we do not take lightly. We devote a great deal of time to ensure our drivers will serve as capable ambassadors to your customers.

Some of the solutions our professional drivers and employees handle are:

- › Appointments
- › Assembly
- › Blanket wrap
- › Cross-docking
- › Garments on hanger
- › Haul away
- › Home and office delivery
- › Inventory management
- › Job site delivery
- › Lift gate operation
- › Load securement
- › Loading/unloading
- › Multi-stop operations
- › Package labeling
- › Pallet jack delivery
- › Pick and pack
- › Pool distribution
- › Product on rollers
- › Returns management
- › Reverse logistics
- › Stock rotation
- › Temperature control
- › Unattended delivery
- › White glove delivery and more...

Our business  
is moving yours.™



Contact us at [1-800-325-1068](tel:1-800-325-1068)  
or e-mail us at [dcsc@jbhunt.com](mailto:dcsc@jbhunt.com)

[www.jbhunt.com](http://www.jbhunt.com)